Lithgow City Counc

CSP Research

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Table of Contents

Summary	5
Detailed Results	9
<u>1. Priority Issues</u>	10
<u>2. Living in Lithgow</u>	15
<u>3. Resilience</u>	27
Appendix A: Additional Analyses	35
Appendix B: Further Demographics & Methodology	62
Appendix C: Questionnaire	65





Background & Methodology

Objectives (Why?)

- Understand and identify community priorities for the Lithgow LGA
- Identify the community's perceived quality of life
- Identify the community's level of agreement with statements regarding the Lithgow City Council area
- Gauge level of support towards a range of future Council projects and initiatives
- Understand the community's level of resilience in relation to significant events

Sample (How?)

- Telephone survey (landline and mobile) to N = 401 residents
- We use a 5 point scale (e.g. 1 = not at all supportive, 5 = very supportive)
- Greatest margin of error +/- 4.9%

Timing (When?)

• Implementation 14th – 18th December 2021

Please see Appendix B for detailed background & methodology

Sample Profile

The sample was weighted by age and gender to reflect the 2016 ABS community profile of Lithgow City Council.









Key Findings - Summary

Quality of Life



Key Findings - Summary

Agreement Statements



Key Findings - Summary

Resilience



Of residents have experienced extreme weather events in the last 2 years



Of residents feel at least somewhat prepared to deal with shocks and stressors

Support in a Crisis

90% of residents could ask a friend for support in a crisis, and 85% could ask a family member. 1% of residents could not ask anyone for support in a crisis.



Climate Change Adaptation

78% of residents believe that lack of information from key decision makers is the main barrier to implementing climate adaptation action across the LGA.

Recovering from Bushfires and Covid

Most Supported Projects/Initiatives	T2B%
Promoting local employment	91%
Provision of access to clean, safe water	88%
Equity in access to quality education	86%
Improve access to health services and precincts	83%

Detailed Results









Detailed Results

1. Priority Issues

2. Living in Lithgow

3. Resilience

This section explores what residents love the most about living in Lithgow, what they believe the highest priority issues are for the next 10 years and their perceived quality of life.





Most Loved Aspects of Living in Lithgow

Q2a. What do you love most about living in the Lithgow LGA?





Lithgow residents value the sense of community, natural environment and the relaxed/peaceful atmosphere of the area.

What Residents Would Like Changed in the Area

Q2b. And what would you like to change about living in the Lithgow LGA?



When asked what residents would like to change about living in the Lithgow area, upgrading and maintaining roads (29%) and economic development/tourism/job opportunities (27%) were the most common responses.

Priority Issues

Q2c. Thinking of the next 10 years, what do you believe will be the highest priority issues for our community?



Lithgow residents believe that economic development including attracting more businesses and people to the area will be the highest priority issue over the next 10 years. Road maintenance, facilities for younger residents and affordability/availability of land were also common responses.

Quality of Life

Q2d. Overall, how satisfied are you about the quality of life you have living in the Lithgow LGA?

Base: N = 401

			Ge	ender			Age		Ratepay	er status
	Overall		Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Mean rati	ng	3.21	3.19	3.23	2.88▼	3.17	3.26	3.45▲	3.24	3.05
Base		401	203	198	90	88	111	112	350	51

			Identifies as having a disability				
	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Mean rating	3.48▲	3.14	3.55▲	3.25	3.09	3.28	3.20
Base	34	229	33	61	45	55	345



84% of residents are fairly satisfied/very satisfied with the quality of life they have living in the Lithgow LGA. Older residents (65+) and those living in the Rural North and South wards are significantly more satisfied with their quality of life.





Detailed Results

1. Priority Issues

2. Living in Lithgow

3. Resilience

This section explores residents' level of agreement with 35 statements relating to living in Lithgow, and their level of support for future projects and initiatives.





Agreement Statements - Summary



Note: Numbers in brackets represent the number of statements within each pillar

The 35 statements were grouped into 8 themes as shown in the above chart. On average, level of agreement was highest for Community Safety, and lowest for Economic Development Growth.

T2B% = agree/strongly agree

Agreement Statements - Summary

Highest and Lowest Rated Statements – Overall

Highest Rated Statements	Lowest Rated Statements
– Overall T2B	% – Overall T2B%
You feel safe during the day 889	7 Young people are likely to get a local, quality job in the future 12%
You feel safe during the night 735	The local economy is ready for 15% the future
Living in Lithgow gives you a 679 sense of living in a community	There is sufficient planning for local economic growth and 15% development
You feel safe using public 629 facilities	The local economy provides a wide range of work 18% opportunities
There is a good range of community groups and support 609 networks for residents	The Lithgow Council encourages and supports a diverse range of industries and businesses

T2B% = agree/strongly agree

This slide summarises the highest and lowest rated statements in terms of agreement overall. The highest rated statements relate to safety and sense of community, whilst the lowest rated statements all relate to the economy.

Q3. Please indicate your level of agreement with each statement.



Within the 'Roads and transport' theme, 'Lithgow is a safe area for pedestrians' is the highest rated statement in terms of agreement, with 56% of residents stating they agree/strongly agree. This result is significantly higher than the regional benchmark.

Q3. Please indicate your level of agreement with each statement.



88% of residents agree/strongly agree that they feel safe during the day in the Lithgow area. Level of agreement with 'you feel safe during the night' and 'police services in the Lithgow LGA are responsive and effective' is significantly higher than the regional benchmark, and agreement with 'you feel safe during the night' and 'you feel safe using public facilities' has significantly increased since 2016.

Q3. Please indicate your level of agreement with each statement.



The Infrastructure and Development theme has an average T2B% rating of 41%, with 'sewer infrastructure meets the needs of our community' being the most agreed upon statement. Agreement with the statement 'shops and services in shopping areas meet residents' needs' is lower than the regional benchmark, though has significantly increased since 2016.

Q3. Please indicate your level of agreement with each statement.



59% of residents agree/strongly agree with both of the natural environment related statements. Level of agreement with 'our natural environment is retaining its beauty' has significantly decreased since 2016.

Q3. Please indicate your level of agreement with each statement.

in a community (N=400)

affordable for you (N=400)

accessible in the LGA (N=380)

needs (N=374)

valued and preserved (N=392)

preserved (N=371)

(N=376)

recreation opportunities (N=393)

Base: 2022 N = 371-400, 2016 N = 398-405



 $\uparrow \downarrow$ = A significantly higher/lower percentage (compared to the benchmark)

Within the Services and Facilities theme, residents are most likely to agree with the statement 'living in Lithgow gives you a sense of living in a community', and least likely to agree that 'there is a good range of leisure and recreation opportunities'.

Q3. Please indicate your level of agreement with each statement.



*Note: Wording differed slightly in 2016

 \downarrow = A significantly higher/lower percentage (compared to the benchmark)

26% of residents agree/strongly agree that 'information about Council and its decisions is clear and accessible'.

Agreement with all 3 statements within the Planning and Decision Making theme is lower than the regional benchmark.

Q3. Please indicate your level of agreement with each statement.



56% of residents agree that hospitals, medical and mental health services in Lithgow are accessible and of good quality, and this result is above the regional benchmark.

Q3. Please indicate your level of agreement with each statement.



Within the Economic Development Growth theme, 52% of residents agree that they are able to afford a reasonable standard of housing in the area, whilst only 12% agree that young people are likely to get a local, guality job in the future. Economic Development Growth is the lowest rated theme in terms of agreement, with an average T2B% of 22%.

Support for Future Projects and Initiatives

Q4. I'm now going to read out a list of projects and initiatives that could be implemented across the LGA over the coming years. Council may be directly involved in providing these initiatives, or it may lobby other levels of government for their support. For each one, please rate your level of support.

		T21	T2B%		Mean ratings	
	7	2022	2016	2022	2016	
Develop more employment opportunities for young families in the area	3 <mark>% 7%</mark> 18% 71%	89%	91%*	4.54	4.58*	
Develop more education opportunities for young families in the area	3% 12% 25% 58%	83%	NA	4.35	NA	
Increased aged care services and support	3 <mark>% 15%</mark> 23% 57%	80%	81%	4.32	4.29	
Increased mental health services and support	15% 22% 58%	80%	80%	4.31	4.25	
Increased youth services and support	18% 25% 54%	79%	NA	4.28	NA	
More support for local volunteer groups	4% 20% 30% 44%	74%▼	80%	4.10	4.22	
Efforts should be increased to attract more tourism to the LGA	3% 6% 18% 27% 45%	72%▼	81%	4.05▼	4.27	
Improved rail services	3% 6% 21% 27% 43%	70%	NA	4.00	NA	
More community activities and events, such as Halloween	7% 5% 26% 26% 37%	63%	60%	3.82▲	3.63	
Main Street in Lithgow should be revitalised whilst maintaining its heritage look and feel	9% 7% 22% 17% 45%	62%▼	79%	3.83▼	4.16	
	0% 20% 40% 60% 80% 100	%				
	y supportive (2) Somewhat supportive (3) portive (5)			-400, 2016 N		
ease see Appendix A for results by demographics	Sci	ficantly highe ale: 1 = not at				

Note: Labels <3% have not been shown above

*Note: 'Develop more employment opportunities...' and 'develop more education opportunities...' were 1 combined code in 2016

Across all projects/initiatives, residents are most supportive of developing more employment opportunities for young families in the area, with 89% being supportive/very supportive. This is in line with results on the previous slide (lower levels of agreement for the economy providing work opportunities and young people being likely to get a job).





Detailed Results

1. Priority Issues

2. Living in Lithgow

3. Resilience

This section looks at the issues residents have dealt with in the past 2 years, how concerned they are about future shocks and stresses, how prepared they feel in dealing with these shocks and who they could ask for support in a crisis.





Environmental Issues

Q5. It has been a challenging time for our community over the last few years we have faced fires, floods and covid. Which of the following environmental issues have you experienced while living in your local area over the last 2 years?



Base: N = 401

Please see Appendix A for results by demographics

85% of residents mentioned they have experienced extreme weather events in the last 2 years. Only 6% have not experienced any of the above environmental issues over the 2 year period.

Short-term/Sudden Events

Q6. Lithgow City Council is developing a resilience strategy and had identified the following shocks and stresses that may impact the community. Shocks are sudden sharp events that threaten the immediate wellbeing of a city, and stresses are everyday life pressures. How concerned are you about the following?



Please see Appendix A for results by demographics

Scale: 1 = not at all concerned, 5 = very concerned

In terms of short-term/sudden events, Lithgow residents are most concerned about bushfires, with 72% being concerned/very concerned. Just under half of residents are concerned/very concerned about infrastructure failures, lack of electricity, disease pandemics and water security. Residents are least concerned about terror attacks, floods and heatwaves.

Everyday Pressures

Q6. Lithgow City Council is developing a resilience strategy and had identified the following shocks and stresses that may impact the community. Shocks are sudden sharp events that threaten the immediate wellbeing of a city, and stresses are everyday life pressures. How concerned are you about the following?



Please see Appendix A for results by demographics

Scale: 1 = not at all concerned, 5 = very concerned

In terms of every day pressures, residents are most concerned about lack of opportunities for young people, demand on health services and demand on local roads, with at least 70% of residents being concerned/very concerned about each of these pressures.

Preparing for Significant Shocks and Stressors

Q7. Considering the most significant shocks and stressors to you, how prepared do you feel you and/or your family are to respond?

		Ge	ender			Age		Ratepay	er status
	Overall		Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Mean rating	3.79	3.84	3.74	3.64	3.73	3.89	3.86	3.85	3.37
Base	401	203	198	90	88	111	112	350	51

			Identifies as having a disability				
	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Mean rating	4.04	3.79	3.68	3.70	3.82	3.48	3.84▲
Base	34	229	33	61	45	55	345



93% of residents feel at least somewhat prepared to deal with shocks and stressors. Those who identify as having a disability are significantly less likely to feel prepared for significant shocks and stressors.

Support in a Crisis



90% of residents mentioned they could ask a friend for support in a crisis, and 85% could ask a family member. 1% of residents could not ask anyone for support in a crisis.

Implementing Climate Adaptation Actions

Q9. Which of the following if any do you think are barriers to implementing climate adaptation actions in our LGA?



Base: N = 400

Please see Appendix A for results by demographics and full list of 'other specified' results

78% of residents believe that lack of information from key decision makers is the main barrier to implementing climate adaptation action across the LGA.

Recovering from Bushfires and Covid

Q10. I'm now going to read out a list of some projects and initiatives that could be implemented for Australia to promote a sustainable recovery after the bushfire and covid crisis. Council may be directly involved in providing these initiatives, or it may lobby other levels of Government for their support. Which of these should be prioritised by decision makers? For each one, please rate your level of support.

	_	120/0	Mean raing
Promoting local employment	7% 22% 69%	91%	4.56
Provision of access to clean, safe water	8% 16% 72%	88%	4.55
Equity in access to quality education	11% 20% 66%	86%	4.48
Improve access to health services and precincts	12% 20% 63%	83%	4.41
Advocate for affordable housing for everyone	3% <u>13%</u> 21% 61%	82%	4.36
Investment in sustainable farming/agricultural practices	4% 16% 20% 58%	78%	4.28
Support people to work closer to home	4% 16% 23% 54%	77%	4.24
Build community capacity	4% 22% 25% 48%	73%	4.14
Develop sustainable tourism	3%5 <mark>% 21% 24</mark> % 48%	72%	4.09
Promoting sustainable transport	4%6% 19% 21% 49%	70%	4.06
Investment in renewable energy & infrastructure	6% <mark>7% 19%</mark> 19% 49%	68%	3.99
Develop more green spaces	7% 7% 23% 22% 41%	63%	3.82
Limited urban expansion	8% 8% 30% 22% 32%	54%	3.62
Explicit progress on gender parity	12% 7% 27% 18% 36%	54%	3.59
	0% 20% 40% 60% 80% 100%		
Not at all supportive (1) Not very supportive (2) Some	what supportive (3) \blacksquare Supportive (4) \blacksquare Very supportive (5)		
Note: Labels <3% have not been shown above Please see Appendix A for results by demographics	Scale: 1 = not at all		Base: N = 396-400 = very supportive

Residents are most supportive of the initiatives of promoting local employment and the provision of access to clean, safe water. At least 50% of residents are supportive/very supportive of all of the above listed projects/initiatives.

T2B%

Mean ratina

Appendix A: Additional Analyses





Most Loved Aspects of Living in Lithgow

Q2a. What do you love most about living in the Lithgow LGA?

	N = 401		N = 401
Sense of community/friendly people	27%	Medical services	1%
Natural environment/beautiful area/scenery	26%	No flooding/natural disasters	1%
Relaxed lifestyle/peaceful	23%	Outdoor activities	1%
Convenient/central location	13%	Sport	1%
Rural aspect	12%	Transport services	1%
Always lived here/know the area well	8%	Big township	<1%
Climate/nice weather	8%	Good Council	<1%
Close to friends and family	8%	Good schools	<1%
Employment opportunities	4%	Industrial aspect	<1%
Low population	4%	Lack of congestion	<1%
Affordability	2%	Parking	<1%
Everything/wouldn't want to live anywhere else	2%	Quality of life	<1%
Good community facilities/events	2%	Safe area	<1%
Access to shops	1%	Waste collection	<1%
Ease of getting around	1%	Water quality	<1%
History of the area	1%	Wildlife	<1%
Housing quality	1%	Don't know/nothing	6%


What Residents Would Like Changed in the Area

Q2b. And what would you like to change about living in the Lithgow LGA?

	N = 401		N = 401
Upgrading/maintaining roads	29%	Drainage/curb and guttering	1%
Economic development & tourism/attract more businesses/job opportunities	27%	Energy efficiency/alternative energy	1%
More/better shopping options	10%	Equity across all communities	1%
More services for children and youth	8%	Heritage assets management	1%
Issues with structure of Council e.g. wages, staff, mismanagement	7%	Improved town planning e.g. accessibility to the area/disabled access	1%
More things to do e.g. cinemas, restaurants	6%	Increased sense of community	1%
Upgrading/improving existing infrastructure/general maintenance of the area	6%	Internet/reception services	1%
Improved services e.g. waste collection, sewerage, water	5%	Managing population growth/overdevelopment	1%
Council communication/engagement	4%	Medical services	1%
Efficiency of Council services e.g. DAs	4%	Natural disaster management	1%
Upgrading/maintaining footpaths and cycleways	4%	Traffic management	1%
Availability/affordability/quality of housing	3%	Aged care services	<1%
Environmental protection/management e.g. tree management, weed control	3%	Better response time from police	<1%
Maintenance/addition of open spaces	3%	Collaboration with other Councils	<1%
Cost of living/rates	2%	Community safety/crime prevention	<1%
Improved financial management	2%	More younger residents	<1%
More/improved community facilities	2%	Provision of street lighting	<1%
Public transport	2%	Signage	<1%
Shift priorities/focus	2%	Stricter regulations e.g. farm grading, business opening	<1%
Animal control	1%	Transport system e.g. heavy trucks	<1%
Climate	1%	Other comments	1%
Council accountability/transparency	1%	Don't know/nothing	12%

Priority Issues

Q2c. Thinking of the next 10 years, what do you believe will be the highest priority issues for our community?

	N = 401		N = 401
Economic development & tourism/attract more businesses & people/job opportunities	47%	Town revitalization/modernization/general maintenance/cleaning	2%
Upgrading/maintaining roads	19%	Climate change	1%
Services and facilities for children and youth	9%	Community safety/crime prevention	1%
Affordability/availability of housing and land	8%	Efficient spending	1%
Maintaining/improving infrastructure/services	6%	Improved waste services	1%
The shift to energy efficiency/alternative energy	5%	Maintenance/addition of open spaces	1%
Water services/quality	5%	More funding for the arts	1%
Aged care services	4%	Reception/internet coverage	1%
Improved healthcare services	4%	Retaining/attracting young residents	1%
Natural disaster management	4%	Selling assets	1%
Youth employment	4%	Signage	1%
Managing population growth/overdevelopment	3%	Traffic management	1%
More variety of shops	3%	Bushwalking trails	<1%
Community consultation/engagement	2%	COVID issues	<1%
Cost of living/rates	2%	Equity across all communities	<1%
Issues with structure of Council e.g. wages, staff, mismanagement	2%	Heritage asset management	<1%
Long term planning	2%	Special needs education	<1%
More community services, facilities and events	2%	Tree management	<1%
More sports/recreation facilities	2%	Other comments	1%
Protection of the natural environment	2%	Don't know/nothing	4%
Public transport	2%		



Q3. Please indicate your level of agreement with each statement.

Roads and Transport

Top O boy W		Ger	nder		A	ge		Ratepayer status	
Top 2 box % (agree/strongly agree)	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Lithgow is a safe area for pedestrians	56%	61%	51%	55%	52%	56%	60%	56%	55%
Public transport is adequate for your needs	45%	51%▲	39%	45%	45%	44%	45%	44%	50%
Lithgow is a safe area for cyclists	37%	45%▲	30%	41%	38%	29%▼	42%	36%	47%
Our roads are safe for motorists	35%	37%	33%	30%	33%	31%	44%▲	34%	39%
Base	368-398	189-202	180-196	85-90	78-88	103-110	101-110	323-349	44-51

Top 2 box % (agree/strongly agree)			Identifies as having a disability				
ugree)	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Lithgow is a safe area for pedestrians	53%	56%	68%	53%	53%	58%	56%
Public transport is adequate for your needs	34%	53%▲	38%	43%	18%▼	43%	45%
Lithgow is a safe area for cyclists	50%	41%	26%	41%	10%▼	39%	37%
Our roads are safe for motorists	32%	39%	25%	35%	22%	36%	35%
Base	31-34	210-226	30-33	53-61	43-45	50-55	318-343

Q3. Please indicate your level of agreement with each statement.

Community Safety

Top 2 box %		Ger	nder		А	ge		Ratepayer status	
(agree/strongly agree)	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
You feel safe during the day	88%	89%	88%	91%	84%	87%	91%	89%	84%
You feel safe during the night	73%	80%▲	67%	76%	75%	62%▼	83%▲	73%	79%
You feel safe using public facilities	62%	69%▲	55%	61%	56%	60%	69%	62%	65%
Police services in the Lithgow LGA are responsive and effective	55%	55%	54%	44%	55%	50%	69%▲	55%	56%
Base	385-400	197-203	187-197	87-90	86-88	105-110	102-112	334-349	50-51

Top 2 box % (agree/strongly agree)			Identifies as having a disability				
	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
You feel safe during the day	95%	87%	92%	95%▲	81%	87%	89%
You feel safe during the night	79%	71%	75%	86%▲	69%	70%	75%
You feel safe using public facilities	59%	61%	77%	64%	54%	66%	61%
Police services in the Lithgow LGA are responsive and effective	50%	54%	68%	53%	58%	58%	54%
Base	31-34	218-229	30-33	59-61	42-45	51-55	333-344

Q3. Please indicate your level of agreement with each statement.

Infrastructure and Development

Top 2 box % (agree/strongly		Ger	nder		Ą	ge		Ratepayer status	
agree)	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Sewer infrastructure meets the needs of our community	49%	51%	46%	58%	51%	36%▼	52%	48%	54%
New developments are helping to preserve an attractive urban landscape and protect heritage	39%	38%	42%	52%	38%	29%▼	43%	37%	61%▲
Water infrastructure meets the needs of our community	38%	38%	39%	47%	25%▼	32%	47%▲	37%	47%
Shops and services in shopping areas meet residents' needs	36%	38%	36%	36%	25%▼	31%	53%▲	35%	50%
Base	373-401	189-203	180-198	87-90	79-88	102-111	102-112	323-350	48-51

Top 2 box % (agree/strongly agree)			Identifies as having a disability				
	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Sewer infrastructure meets the needs of our community	32%	52%	40%	56%	35%	51%	48%
New developments are helping to preserve an attractive urban landscape and protect heritage	39%	37%	47%	53%	30%	40%	40%
Water infrastructure meets the needs of our community	30%	42%	38%	33%	30%	38%	38%
Shops and services in shopping areas meet residents' needs	35%	36%	49%	37%	34%	47%	35%
Base	27-34	218-229	24-33	58-61	42-45	48-55	323-345

 \blacktriangle **v** = A significantly higher/lower level of agreement (by group)

Q3. Please indicate your level of agreement with each statement.

The Natural Environment

Top 2 box % (agree/strongly agree)		Gender			A		Ratepayer status		
	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
The natural environment is respected	59%	61%	56%	61%	59%	54%	61%	57%	67%
Our natural environment is retaining its beauty	59%	63%	55%	58%	59%	58%	62%	57%	73%
Base	399	201-202	197-198	90	88	110-111	110-111	348-349	50-51

Top 2 box % (agree/strongly agree)			Identifies as having a disability				
	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
The natural environment is respected	45%	58%	54%	70%	57%	44%	61%▲
Our natural environment is retaining its beauty	68%	58%	54%	67%	52%	52%	60%
Base	33-34	227-228	33	61	44-45	55	343

Q3. Please indicate your level of agreement with each statement.

Services and Facilities Table 1 of 2

Top 2 box 9 (agree (strengly		Ger	nder		A	ge		Ratepay	Ratepayer status	
Top 2 box % (agree/strongly agree)	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer	
Living in Lithgow gives you a sense of living in a community	67%	66%	69%	55%	68%	67%	77%▲	69%	55%	
There is a good range of community groups and support networks for residents	60%	62%	58%	48%	53%	63%	72%▲	61%	55%	
The cost of living in the Lithgow LGA is affordable for you	59%	58%	60%	48%	57%	62%	66%▲	61%	49%	
Quality education is available and accessible in the LGA	57%	59%	56%	55%	48%	55%	71%▲	56%	67%	
Sporting facilities in the area meet your needs	55%	56%	54%	44%	57%	51%	68%▲	55%	57%	
Our heritage since European settlement is valued and preserved	52%	53%	51%	58%	44%	50%	56%	52%	52%	
Our indigenous heritage is valued and preserved	52%	58%▲	45%	58%	52%	44%	54%	50%	62%	
There is a good range of opportunities for cultural and artistic activities and expression	45%	50%	41%	37%	47%	41%	56%▲	45%	49%	
There is a good range of leisure and recreation opportunities	38%	40%	36%	24%▼	40%	34%	53%▲	39%	36%	
Base	371-400	188-201	181-198	85-90	82-88	101-111	97-111	322-349	48-51	

▲ ▼ = A significantly higher/lower level of agreement (by group)

Q3. Please indicate your level of agreement with each statement.

Services and Facilities Table 2 of 2

Top 2 box % (agree/strongly	Overall			Identifies as having a disability				
agree)	Overdi	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Living in Lithgow gives you a sense of living in a community	67%	58%	70%	71%	70%	54%	66%	68%
There is a good range of community groups and support networks for residents	60%	54%	59%	65%	68%	57%	58%	60%
The cost of living in the Lithgow LGA is affordable for you	59%	56%	60%	72%	62%	42%▼	47%	61%
Quality education is available and accessible in the LGA	57%	77%▲	52%	57%	70%	50%	67%	56%
Sporting facilities in the area meet your needs	55%	44%	53%	60%	68%	54%	62%	54%
Our heritage since European settlement is valued and preserved	52%	45%	48%	63%	74%▲	42%	52%	52%
Our indigenous heritage is valued and preserved	52%	57%	43%▼	58%	72%▲	59%	47%	53%
There is a good range of opportunities for cultural and artistic activities and expression	45%	57%	40%▼	55%	56%	42%	53%	44%
There is a good range of leisure and recreation opportunities	38%	52%	33%▼	47%	40%	45%	36%	39%
Base	371-400	31-33	212-228	28-33	57-61	39-45	49-55	322-345

Q3. Please indicate your level of agreement with each statement.

Planning and Decision Making

Top 2 box % (agree/strongly		Ger	nder		A	Ratepayer status			
agree)	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Information about Council and its decisions is clear and accessible	26%	31%	22%	21%	25%	28%	31%	26%	31%
Council is focused on the future and plans well to help secure the community's long term future	22%	23%	21%	27%	8%▼	17%	32%▲	19%▼	37%
Council adequately considers community concerns and views in making decisions	20%	23%	18%	18%	16%	19%	27%▲	20%	28%
Base	391-395	197-200	193-195	90	85-86	108-111	107-108	340-343	50-51

Top 2 box % (agree/strongly agree)			Identifies as having a disability				
dgree)	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Information about Council and its decisions is clear and accessible	28%	26%	43%▲	30%	13%▼	29%	26%
Council is focused on the future and plans well to help secure the community's long term future	28%	19%	25%	28%	18%	28%	21%
Council adequately considers community concerns and views in making decisions	28%	19%	34%	19%	14%	26%	20%
Base	33-34	221-225	31-33	60-61	45	52-53	338-341

Q3. Please indicate your level of agreement with each statement.

Health

Top 2 box % (agree/strongly agree)		Ger	nder		Ą	Ratepayer status			
	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Hospitals, medical and mental health services in the LGA are accessible and of good quality	56%	59%	53%	58%	51%	49%	66%▲	56%	54%
Healthy lifestyle opportunities are available in the Lithgow LGA as often as you would like	50%	55%	45%	36%	57%	47%	60%▲	50%	54%
Living in the Lithgow LGA provides you and your family with opportunities	37%	41%	33%	36%	41%	28%▼	44%	37%	40%
Base	394-399	200-203	194-197	90	88	109-110	106-111	343-348	50-51

Top 2 box % (agree/strongly agree)				Identifies as having a disability			
agree)	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Hospitals, medical and mental health services in the LGA are accessible and of good quality	68%	59%	65%	47%	38%▼	61%	55%
Healthy lifestyle opportunities are available in the Lithgow LGA as often as you would like	62%	48%	68%▲	54%	35%	57%	49%
Living in the Lithgow LGA provides you and your family with opportunities	36%	35%	49%	38%	38%	36%	37%
Base	32-33	225-229	32	61	43-45	54-55	340-344

Q3. Please indicate your level of agreement with each statement.

Economic Development Growth

Top 2 box % (agree/strongly		Ger	nder		Ą	ge		Ratepayer status		
agree)	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer	
You feel able to afford a reasonable standard of housing in this area	52%	48%	57%	42%	52%	61%	53%	54%	41%	
The Lithgow Council encourages and supports a diverse range of industries and businesses	19%	21%	18%	21%	16%	14%	26%▲	17%	37%▲	
The local economy provides a wide range of work opportunities	18%	19%	17%	27%	16%	13%	17%	17%	22%	
There is sufficient planning for local economic growth and development	15%	16%	15%	15%	10%	11%	26%▲	14%	24%	
The local economy is ready for the future	15%	18%	13%	18%	8%	10%	25%▲	15%	22%	
Young people are likely to get a local, quality job in the future	12%	12%	13%	18%	8%	11%	12%	10%	26% ▲	
Base	383-392	197-201	185-192	90	84-88	106-111	101-109	333-342	49-51	

 \blacktriangle **v** = A significantly higher/lower level of agreement (by group)



Q3. Please indicate your level of agreement with each statement.

Economic Development Growth Table 2 of 2

Top 2 box % (agree/strongly agree)	Overall			Identifies as having a disability				
agree)	Overdi	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
You feel able to afford a reasonable standard of housing in this area	52%	59%	49%	69%▲	61%	41%	48%	53%
The Lithgow Council encourages and supports a diverse range of industries and businesses	19%	10%	19%	27%	23%	18%	31%▲	18%
The local economy provides a wide range of work opportunities	18%	12%	15%	39%▲	24%	15%	21%	18%
There is sufficient planning for local economic growth and development	15%	18%	15%	19%	19%	12%	23%	15%
The local economy is ready for the future	15%	9%	15%	32%▲	14%	11%	20%	15%
Young people are likely to get a local, quality job in the future	12%	8%	12%	14%	16%	11%	14%	12%
Base	383-392	32-34	216-222	30-33	59-61	43-45	48-53	334-340

Support for Future Projects and Initiatives

Q4. I'm now going to read out a list of projects and initiatives that could be implemented across the LGA over the coming years. Council may be directly involved in providing these initiatives, or it may lobby other levels of government for their support. For each one, please rate your level of support.

Table 1 of 2

		Ger	nder		Ą	ge		Ratepayer status		
Mean ratings	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer	
Develop more employment opportunities for young families in the area	4.54	4.56	4.52	4.70	4.55	4.51	4.42	4.54	4.49	
Develop more education opportunities for young families in the area	4.35	4.30	4.41	4.42	4.52	4.25	4.27	4.37	4.28	
Increased aged care services and support	4.32	4.28	4.36	4.21	4.40	4.26	4.41	4.28▼	4.61	
Increased mental health services and support	4.31	4.20	4.42▲	4.48	4.28	4.36	4.15▼	4.27▼	4.63	
Increased youth services and support	4.28	4.25	4.31	4.61▲	4.27	4.18	4.12▼	4.25▼	4.55	
More support for local volunteer groups	4.10	4.06	4.15	4.00	4.08	4.11	4.20	4.12	3.99	
Efforts should be increased to attract more tourism to the LGA	4.05	4.02	4.07	3.88	4.02	4.13	4.12	4.05	4.01	
Improved rail services	4.00	3.98	4.03	3.91	3.87	4.10	4.10	3.97	4.21	
More community activities and events, such as Halloween	3.82	3.85	3.80	4.18▲	3.94	3.77	3.49▼	3.78▼	4.14	
Main Street in Lithgow should be										
revitalised whilst maintaining its heritage look and feel	3.83	3.72	3.95	3.73	3.78	3.79	3.99	3.86	3.66	
Base	388-400	197-202	191-197	90	82-88	107-111	107-111	336-349	51	

Scale: 1 = not at all supportive, 5 = very supportive

 \blacktriangle **v** = A significantly higher/lower level of support (by group)

Support for Future Projects and Initiatives

Q4. I'm now going to read out a list of projects and initiatives that could be implemented across the LGA over the coming years. Council may be directly involved in providing these initiatives, or it may lobby other levels of government for their support. For each one, please rate your level of support.

Table 2 of 2

Mean ratings	Overall			Ward			Identifies as having a disability	
		Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Develop more employment opportunities for young families in the area	4.54	4.64	4.49	4.30	4.74	4.60	4.37	4.56
Develop more education opportunities for young families in the area	4.35	4.54	4.33	4.18	4.42	4.35	4.20	4.38
Increased aged care services and support	4.32	4.37	4.35	4.32	4.21	4.29	4.50	4.30
Increased mental health services and support	4.31	3.97	4.37	4.01	4.50	4.24	4.45	4.30
Increased youth services and support	4.28	4.16	4.35	4.24	4.25	4.10	4.26	4.29
More support for local volunteer groups	4.10	4.18	4.04	4.11	4.23	4.17	4.21	4.09
Efforts should be increased to attract more tourism to the LGA	4.05	3.89	4.07	4.16	4.13	3.83	3.97	4.06
Improved rail services	4.00	3.96	3.98	3.82	4.14	4.10	4.06	4.00
More community activities and events, such as Halloween	3.82	3.98	3.88	3.33	4.15▲	3.30▼	3.77	3.83
Main Street in Lithgow should be revitalised whilst maintaining its heritage look and feel	3.83	3.44	4.03▲	3.96	3.74	3.17▼	3.62	3.87
Base	388-400	34	224-228	28-33	59-61	42-45	52-55	335-345

Scale: 1 = not at all supportive, 5 = very supportive

 \blacktriangle **v** = A significantly higher/lower level of support (by group)

Environmental Issues

Q5. It has been a challenging time for our community over the last few years we have faced fires, floods and covid. Which of the following environmental issues have you experienced while living in your local area over the last 2 years?

		Ge	nder		Ag	Ratepayer status			
Yes %	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Extreme weather events	85%	84%	86%	88%	92%	86%	76%▼	85%	84%
Poor air quality	64%	57%	70%▲	73%	70%	65%	50%▼	62%	76%
Loss of flora and fauna	62%	56%	68%▲	67%	63%	58%	60%	60%	71%
Waste, rubbish and dirty streets	41%	39%	44%	52%	25%▼	47%	40%	43%	29%
None of these	6%	5%	7%	0%▼	5%	7%	11%▲	7%	2%
Base	401	203	198	90	88	111	112	350	51

Yes %			Identifies as having a disability				
	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Extreme weather events	83%	82%	95%▲	94%▲	81%	77%	86%
Poor air quality	54%	70%	46%▼	61%	56%	63%	64%
Loss of flora and fauna	64%	66%	37%▼	64%	53%	79%▲	59%
Waste, rubbish and dirty streets	30%	44%	34%	34%	53%	43%	41%
None of these	9%	6%	5%	3%	7%	7%	6%
Base	34	229	33	61	45	55	345

▲ ▼ = A significantly higher/lower percentage (by group)

Short-term/Sudden Events

Q6. Lithgow City Council is developing a resilience strategy and had identified the following shocks and stresses that may impact the community. Shocks are sudden sharp events that threaten the immediate wellbeing of a city, and stresses are everyday life pressures. How concerned are you about the following?

Table 1 of 2

Mean ratinas		Gei	nder		Ag	Ratepayer status			
Mean ratings	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Bushfires	4.13	3.91	4.35▲	4.36	3.78▼	4.09	4.24	4.10	4.27
Infrastructure failure (e.g. inability to catch the train)	3.33	3.30	3.36	3.18	3.27	3.50	3.34	3.34	3.30
Lack of electricity (energy security)	3.25	3.16	3.34	3.00	3.17	3.39	3.36	3.29	2.95
Disease pandemic	3.28	3.16	3.41	3.12	2.94▼	3.37	3.60▲	3.27	3.38
Lack of water (water security)	3.14	3.09	3.20	2.94	2.98	3.35	3.22	3.11	3.32
Heatwaves	2.85	2.81	2.89	2.82	2.56▼	2.92	3.04	2.79	3.30
Floods	2.67	2.64	2.71	2.76	2.44	2.82	2.64	2.63	2.96
Terror attack	2.07	2.06	2.07	1.94	1.98	2.14	2.16	2.07	1.98
Base	401	203	198	90	88	111	112	350	51

Scale: 1 = not at all concerned, 5 = very concerned

 \blacktriangle **v** = A significantly higher/lower rating (by group)



Short-term/Sudden Events

Q6. Lithgow City Council is developing a resilience strategy and had identified the following shocks and stresses that may impact the community. Shocks are sudden sharp events that threaten the immediate wellbeing of a city, and stresses are everyday life pressures. How concerned are you about the following?

Table 2 of 2

Mean ratings	Overall			Ward			Identifies as having a disability	
Moarranigs	Overdir	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Bushfires	4.13	4.07	4.13	4.05	4.18	4.12	4.35	4.09
Infrastructure failure (e.g. inability to catch the train)	3.33	3.50	3.20	3.77	3.22	3.70	3.74▲	3.26
Lack of electricity (energy security)	3.25	3.22	3.11	3.55	3.18	3.83▲	3.38	3.22
Disease pandemic	3.28	3.58	3.26	3.30	3.50	2.91	3.42	3.26
Lack of water (water security)	3.14	2.91	3.12	3.77▲	2.91	3.27	3.31	3.11
Heatwaves	2.85	2.82	2.72	3.25	3.19	2.76	3.21	2.80
Floods	2.67	2.52	2.79	2.83	2.50	2.33	2.68	2.67
Terror attack	2.07	1.85	2.11	2.07	2.15	1.90	2.30	2.02
Base	401	334	229	33	61	45	55	345

Scale: 1 = not at all concerned, 5 = very concerned

 \blacktriangle = A significantly higher/lower rating (by group)

Everyday Pressures

Q6. Lithgow City Council is developing a resilience strategy and had identified the following shocks and stresses that may impact the community. Shocks are sudden sharp events that threaten the immediate wellbeing of a city, and stresses are everyday life pressures. How concerned are you about the following?

Table 1 of 2

		Gender			Ag	Ratepayer status			
Mean ratings	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Lack of opportunities for young people	4.18	4.13	4.22	4.42	4.19	4.22	3.92▼	4.15	4.40
Demand on our health services	4.06	4.03	4.09	4.12	4.22	4.08	3.85▼	4.04	4.22
Demand on our roads	4.07	4.14	4.00	4.09	4.24	4.05	3.94	4.13	3.68
Inadequate investment in critical infrastructure	3.97	4.06	3.89	4.00	4.25▲	4.08	3.62▼	3.98	3.92
Domestic violence	3.73	3.73	3.72	3.91	3.76	3.81	3.47▼	3.68	4.06
Employment diversity	3.66	3.65	3.67	3.79	3.46	3.99▲	3.38▼	3.65	3.74
Limited capacity of local councils	3.68	3.75	3.62	3.51	3.76	3.86	3.59	3.72	3.43
Housing affordability	3.63	3.69	3.56	4.12▲	3.81	3.32▼	3.39▼	3.56▼	4.12
Lack of community services	3.58	3.53	3.63	3.70	3.60	3.68	3.36▼	3.55	3.78
Things to do – after work or weekends	3.28	3.28	3.28	3.67▲	3.43	3.35	2.78▼	3.26	3.42
Declining social cohesion	3.35	3.44	3.26	3.39	3.30	3.54	3.17▼	3.32	3.58
Time away from family – commuting	3.13	3.16	3.11	3.09	3.24	3.13	3.09	3.12	3.19
Inequality	3.24	3.27	3.20	3.33	3.05	3.26	3.29	3.22	3.36
Food security	3.05	3.08	3.02	3.00	2.86	3.18	3.12	3.05	3.09
Base	401	203	198	90	88	111	112	350	51

Scale: 1 = not at all concerned, 5 = very concerned

 \blacktriangle **v** = A significantly higher/lower rating (by group)

Everyday Pressures

Q6. Lithgow City Council is developing a resilience strategy and had identified the following shocks and stresses that may impact the community. Shocks are sudden sharp events that threaten the immediate wellbeing of a city, and stresses are everyday life pressures. How concerned are you about the following?

Table 2 of 2

Mean ratings	Overall				Identifies as having a disability			
		Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Lack of opportunities for young people	4.18	4.36	4.16	3.96	4.20	4.24	4.15	4.18
Demand on our health services	4.06	4.21	4.06	3.99	4.01	4.06	4.30	4.02
Demand on our roads	4.07	4.14	3.88▼	4.31	4.21	4.63▲	4.03	4.08
Inadequate investment in critical infrastructure	3.97	3.80	3.92	3.73	4.07	4.41▲	4.12	3.95
Domestic violence	3.73	3.29	3.85	3.59	3.69	3.59	3.90	3.70
Employment diversity	3.66	3.34	3.73	3.58	3.58	3.72	3.62	3.67
Limited capacity of local councils	3.68	3.85	3.62	3.55	3.79	3.84	3.48	3.72
Housing affordability	3.63	3.54	3.64	3.25	3.72	3.75	3.73	3.61
Lack of community services	3.58	3.70	3.54	3.25	3.68	3.77	3.65	3.57
Things to do – after work or weekends	3.28	3.02	3.37	2.79▼	3.45	3.12	3.03	3.32
Declining social cohesion	3.35	3.32	3.37	3.34	3.16	3.55	3.65	3.31
Time away from family – commuting	3.13	3.07	3.14	3.16	3.46	2.72	3.33	3.10
Inequality	3.24	2.85	3.24	3.35	3.37	3.26	3.44	3.21
Food security	3.05	3.19	2.90▼	2.97	3.47▲	3.21	3.34	3.01
Base	401	34	229	33	61	45	55	345

Scale: 1 = not at all concerned, 5 = very concerned

 \blacktriangle **v** = A significantly higher/lower rating (by group)

Support in a Crisis

Q8. Who could you ask for support in a crisis?

Table 1 of 2

		Ger	nder		Ag	Ratepayer status			
Yes %	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Friend	90%	90%	89%	94%	97%▲	87%	84%▼	90%	87%
Family member	85%	88%	82%	91%	94%▲	83%	77%▼	86%	84%
Neighbour	79%	83%	76%	85%	79%	79%	76%	79%	82%
Health, medical, legal or professional service	75%	74%	75%	76%	75%	79%	69%	75%	74%
Work colleague	56%	64%▲	48%	82%▲	71%▲	57%	24%▼	56%	62%
Community, charity or religious organisation	53%	56%	49%	45%	67%▲	52%	47%	53%	47%
Local council or other government service	43%	44%	41%	27%▼	48%	52%▲	41%	43%	42%
Other	2%	1%	3%	0%	6%▲	2%	1%	2%	2%
None of these	1%	0%	1%	0%	0%	1%	1%	0%	1%
Base	401	203	198	90	88	111	112	350	51

 \blacktriangle **v** = A significantly higher/lower percentage (by group)



Support in a Crisis

Q8. Who could you ask for support in a crisis?

Table 2 of 2

Yes %	Overall				Identifies as having a disability			
		Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Friend	90%	94%	88%	78%▼	97%▲	93%	80%	91%▲
Family member	85%	81%	84%	80%	96%▲	88%	72%	88%▲
Neighbour	79%	89%	79%	75%	79%	80%	73%	81%
Health, medical, legal or professional service	75%	76%	74%	63%	88%▲	69%	71%	75%
Work colleague	56%	56%	53%	41%	71%	66%	25%	62%▲
Community, charity or religious organisation	53%	48%	54%	26%▼	62%	53%	58%	52%
Local council or other government service	43%	38%	42%	30%	52%	44%	37%	44%
Other	2%	4%	2%	0%	2%	3%	6%	2%▼
None of these	1%	2%	0%	0%	1%	0%	1%	0%
Base	401	34	229	33	61	45	55	345

 \blacktriangle **v** = A significantly higher/lower percentage (by group)



Implementing Climate Adaptation Actions

Q9. Which of the following if any do you think are barriers to implementing climate adaptation actions in our LGA?

		Gender			Ag	Ratepayer status			
Yes %	Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Lack of information from decision makers	78%	77%	79%	85%	76%	78%	73%	80%	64%
Lack of leadership	74%	73%	75%	67%	81%	78%	69%	76%▲	56%
Vested political and economic interests	71%	73%	70%	67%	71%	80%▲	67%	74%	58%
Other more pressing priorities	15%	16%	15%	6%	21%	21%	14%	16%	14%
None of these	10%	11%	10%	9%	10%	8%	15%	9%	16%
Base	400	202	198	90	88	110	112	349	51

Yes %				Identifies as having a disability			
	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Lack of information from decision makers	74%	74%	70%	85%	94%▲	68%	79%
Lack of leadership	76%	70%	68%	80%	89%▲	69%	75%
Vested political and economic interests	80%	72%	61%	70%	71%	67%	72%
Other more pressing priorities	26%	13%	9%	15%	25%	13%	16%
None of these	8%	11%	21%▲	7%	4%	13%	10%
Base	34	228	33	61	45	55	344

▲ ▼ = A significantly higher/lower percentage (by group)

Implementing Climate Adaptation Actions

Q9. Which of the following if any do you think are barriers to implementing climate adaptation actions in our LGA?

Other Specified

	Count
Council focusing too much on the wrong things	17
Council not caring about the community/listening to residents	8
Roads	5
More focus on core services	4
Denial/ignorance to climate change	3
Focusing on local businesses	3
Lack of infrastructure	3
Consumer consumption	2
Economic reasons	2
Employment	2
Homelessness	2
Lack of employment	2
Declining population e.g. young people moving out of the area	1
Environmental groups having too much say	1
Inadequate fire prevention measures	1
Lack of accountability	1
Lack of respect for Aboriginal sites	1
Lithgow is a mining town	1
Rates	1
Subsidies for pensioners to adopt strategies	1
Don't know/not sure	14



Recovering from Bushfires and Covid

Q10. I'm now going to read out a list of some projects and initiatives that could be implemented for Australia to promote a sustainable recovery after the bushfire and covid crisis. Council may be directly involved in providing these initiatives, or it may lobby other levels of Government for their support. Which of these should be prioritised by decision makers? For each one, please rate your level of support.

		Gender			A	ge		Ratepayer status	
Mean ratings	Mean ratings Overall	Male	Female	18-34	35-49	50-64	65+	Ratepayer	Non- ratepayer
Promoting local employment	4.56	4.53	4.60	4.39	4.62	4.69 ▲	4.53	4.56	4.58
Provision of access to clean, safe water	4.55	4.50	4.60	4.48	4.59	4.55	4.58	4.54	4.68
Equity in access to quality education	4.48	4.42	4.55	4.52	4.52	4.47	4.44	4.48	4.50
Improve access to health services and precincts	4.41	4.33	4.49	4.42	4.35	4.42	4.43	4.42	4.40
Advocate for affordable housing for everyone	4.36	4.29	4.43	4.48	4.27	4.26	4.42	4.32▼	4.65
Investment in sustainable farming/agricultural practices	4.28	4.34	4.22	4.42	4.19	4.18	4.33	4.25	4.52
Support people to work closer to home	4.24	4.24	4.24	4.15	4.29	4.17	4.33	4.21	4.39
Build community capacity	4.14	4.10	4.17	4.12	4.16	4.10	4.18	4.13	4.17
Develop sustainable tourism	4.09	4.09	4.08	4.09	3.95	4.11	4.16	4.12	3.86
Promoting sustainable transport	4.06	4.03	4.09	3.91	3.81	4.22	4.22	4.06	4.10
Investment in renewable energy & infrastructure	3.99	3.92	4.05	4.21	3.90	3.85	4.01	3.91▼	4.51
Develop more green spaces	3.82	3.70	3.95	3.91	3.59	3.79	3.97	3.78	4.10
Limited urban expansion	3.62	3.64	3.60	3.58	3.52	3.54	3.82▲	3.62	3.60
Explicit progress on gender parity	3.59	3.61	3.58	3.18▼	3.27	3.80	3.97▲	3.61	3.47
Base	396-400	200-203	196-198	90	86-88	110-111	109-111	344-349	50-51

Table 1 of 2

 \blacktriangle = A significantly higher/lower rating (by group)

Scale: 1 = not at all supportive, 5 = very supportive



Recovering from Bushfires and Covid

Q10. I'm now going to read out a list of some projects and initiatives that could be implemented for Australia to promote a sustainable recovery after the bushfire and covid crisis. Council may be directly involved in providing these initiatives, or it may lobby other levels of Government for their support. Which of these should be prioritised by decision makers? For each one, please rate your level of support.

Table 2 of 2

	0 "			Ward			Identifies as having a disability	
Mean ratings	Overall	Rural North	Lithgow	Rural South	Wallerawang	Portland	Yes	No
Promoting local employment	4.56	4.56	4.56	4.38	4.54	4.73	4.57	4.56
Provision of access to clean, safe water	4.55	4.61	4.59	4.35	4.30	4.81▲	4.67	4.54
Equity in access to quality education	4.48	4.32	4.46	4.33	4.53	4.76▲	4.51	4.48
Improve access to health services and precincts	4.41	4.36	4.40	4.19	4.57	4.43	4.32	4.43
Advocate for affordable housing for everyone	4.36	4.44	4.29	4.19	4.49	4.56	4.38	4.36
Investment in sustainable farming/agricultural practices	4.28	4.18	4.25	3.83▼	4.50	4.53	4.23	4.29
Support people to work closer to home	4.24	4.38	4.17	3.87	4.41	4.47	4.49	4.20▼
Build community capacity	4.14	4.18	4.25▲	4.08	3.95	3.84	4.41	4.09▼
Develop sustainable tourism	4.09	4.19	4.12	3.96	4.00	4.03	3.99	4.10
Promoting sustainable transport	4.06	4.09	4.18▲	3.93	3.83	3.81	4.01	4.07
Investment in renewable energy & infrastructure	3.99	4.16	3.95	4.01	4.18	3.76	4.30	3.94▼
Develop more green spaces	3.82	3.81	3.85	3.61	4.08	3.47	3.89	3.81
Limited urban expansion	3.62	3.93	3.48▼	4.03	3.69	3.70	3.84	3.59
Explicit progress on gender parity	3.59	3.45	3.70	3.62	3.63	3.10▼	4.11	3.51▼
Base	396-400	32-34	225-229	30-33	60-61	45	54-55	342-345

 \blacktriangle **V** = A significantly higher/lower rating (by group)

Scale: I = not at all supportive, 5 = very supportive

Appendix B: Further Demographics & Methodology





Demographics

Q1. Which suburb, town or village do you live nearest to?

Suburb	N = 401	Suburb	N = 401
Lithgow	33%	Hartley Vale	1%
Wallerawang	13%	Hermitage Flat	1%
Portland	11%	Oakey Park	1%
South Bowenfels	7%	Palmers Oaky	1%
Littleton	5%	Rydal	1%
Bowenfels	4%	Sheedys Gully	1%
Marrangaroo	3%	Ben Bullen	<1%
Hartley	2%	Blackman's Flat	<1%
Lidsdale	2%	Bogee	<1%
Little Hartley	2%	Clarence	<1%
Morts Estate	2%	Dunville Loop	<1%
South Littleton	2%	Ganbenang	<1%
Vale of Clwydd	2%	Kanimbla	<1%
Capertee	1%	Lowther	<1%
Cobar Park	1%	McKellars Park	<1%
Cullen Bullen	1%	Pipers Flat	<1%
Dargan	1%	Round Swamp	<1%
Glen Davis	1%	Tarana	<1%
Hampton	1%	Wolgan Valley/Newnes	<1%



Background & Methodology

Sample selection and error

A total of 401 resident interviews were completed. Respondents were selected by means of a computer based random selection process using Australian marketing lists and SamplePages.

A sample size of 401 residents provides a maximum sampling error of plus or minus 4.9% at 95% confidence. This means that if the survey was replicated with a new universe of N=401 residents, 19 times out of 20 we would expect to see the same results, i.e. +/- 4.9%.

For the survey under discussion the greatest margin of error is 4.9%. This means, for example, that an answer such as 'yes' (50%) to a question could vary from 45% to 55%.

The sample was weighted by age and gender to reflect the 2016 ABS Census data for Lithgow City Council.

Interviewing

Interviewing was conducted in accordance with The Research Society Code of Professional Behaviour.

Prequalification

Participants in this survey were pre-qualified as being over the age of 18, and not working for, nor having an immediate family member working for, Lithgow City Council.

Data analysis

The data within this report was analysed using Q Professional.

Within the report, ▲ ▼ are used to identify statistically significant differences between groups, i.e., gender, age, ratepayer status, and ward.

Significance difference testing is a statistical test performed to evaluate the difference between two measurements. To identify the statistically significant differences between the groups of means, 'One-Way Anova tests' and 'Independent Samples T-tests' were used. 'Z Tests' were also used to determine statistically significant differences between column percentages.

Percentages

All percentages are calculated to the nearest whole number and therefore the total may not exactly equal 100%.

Appendix C: Questionnaire





Lithgow City Council Community Strategic Plan Survey November 2021

Good morning/afternoon/evening, my name is ______ and I'm calling on behalf of Lithgow City Council from a company called Micromex. Lithgow Council wants to ensure that it is focused on the issues that matter most to the local community. The survey will take up to 15 minutes, would you be able to assist us please?

- QA1. Before we start, can I please confirm that you do live in the Lithgow City Council area?
 - O Yes O No (1
 - No (Terminate)
- QA2. And do you or an immediate family member work for Lithgow City Council or are an elected Councillor?
 - Yes (Terminate)
 - O No
- Q1. Which suburb, town or village do you live nearest to?

Rural	North– Quota xxx	Rural South – Quota xxx				
000000000000000000000000000000000000000	Ben Bullen Blackman's Flat Bogee Capertee Clarence Cullen Bullen Dargan Dunville Loop Glen Alice Glen Davis Marrangaroo Palmers Oaky Round Swamp Springvale Upper Nile	000000000000000000000000000000000000000	Ganbenang Good Forest Hampton Hartley Hartley Vale Kanimbla Little Hartley Lowther Megalong Rydal Sodwalls Tarana			
⊂ Lithg	Wolgan Valley/Newnes	Wall	erawang – Quota xxx			

0

0

0

0

Lidsdale

Portland – Quota xxx

Pipers Flat

Portland

Wallerawang

- 0 Bowenfels 0 Cobar Park 0 Corney Town 0 Doctors Gap 0 Hermitage Flat 0 Lithgow 0 Littleton 0 McKellars Park 0 Morts Estate 0 Oakey Park 0 Pottery Estate 0 Sheedys Gully 0 South Bowenfels
- O South Littleton
- State Mine Gully
- Vale of Clwydd

Section A – Priority Issues

Q2a. What do you love most about living in the Lithgow LGA?

.....

- Q2b. And what would you like to change about living in the Lithgow LGA?
- Q2c. Thinking of the next 10 years, what do you believe will be the highest priority issues for our community?
- Q2d. Overall, how satisfied are you about the quality of life you have living in the Lithgow LGA? Prompt

0	Very satisfied

- Fairly satisfied
- A little satisfied
- Not satisfied at all

Section B - Living in Lithgow LGA

Q3. In this section I will read out a number of statements. For each of these could you please indicate your level of agreement with each statement? The scale is from 1 to 5, where 1 is strongly disagree and 5 is strongly agree. Prompt

Roads and Transport	Strongly disagree			Stro		
	1	2	3	4	5	DK
Public transport is adequate for your needs	0	0	0	0	0	0
Lithgow is a safe area for pedestrians	0	0	0	0	0	0
Lithgow is a safe area for cyclists	0	0	0	0	0	0
Our roads are safe for motorists	0	0	0	0	0	0
Community Safety		Strongly disagree		Strongly agree		
	1	2	3	4	5	DK
You feel safe during the day	0	0	0	þ	0	0
You feel safe during the night	0	0	0	0	0	0
You feel safe using public facilities	0	0	0	0	0	0
Police services in the Lithgow LGA are responsive and effecti	veO	0	0	0	0	0
Infrastructure and Development	Strongly disagree			Strongly agree		
	1	2	3	4	5	DK
Shops and services in shopping areas meet residents' needs	0	0	0	0	0	0
New developments are helping to preserve an attractive urban landscape and protect heritage	0	0	0	0	0	0
Water infrastructure meets the needs of our community	0	0	0	0	0	0
Sewer infrastructure meets the needs of our community	0	0	0	0	0	0

The Natural Environment		gree	_	Strongly agree		
	1	2	3	4	5	DK
The natural environment is respected	0	0	0	0	0	0
Our natural environment is retaining its beauty	0	0	0	0	0	0
<u>Services and Facilities</u>	Strongly disagree 1 2		Strongly agree 3 4 5			
There is a good range of leisure and recreation opportunities	•	0	õ	0	õ	0
Sporting facilities in the area meet your needs	0	õ	õ	ŏ	õ	0
Living in Lithgow gives you a sense of living in a community	0	0	õ	ŏ	õ	0
There is a good range of community groups and support	0	0	0	0	0	
networks for residents	0	0	0	0	0	0
The cost of living in the Lithgow LGA is affordable for you	0	0	0	0	0	0
Our heritage since European settlement is valued and						i i
preserved	0	0	0	0	0	0
Quality education is available and accessible in the LGA	0	0	0	0	0	0
There is a good range of opportunities for cultural and artistic activities and expression	0	0	0	0	0	0
						-
Our indigenous heritage is valued and preserved	0	0	0	0	0	0
Our indigenous heritage is valued and preserved	0	0	0	0	0	0
Our indigenous heritage is valued and preserved Planning and Decision Making	Stror	ngly	0	Stro	ngly	0
	Stror	-	0 3	Stro	-	0 DK
	Stror disa	ngly gree	-	Stro a	ngly gree	
Planning and Decision Making Council adequately considers community concerns and	Stror disa 1	ngly gree 2	3	Stro ay 4	ngly gree 5	DK
Planning and Decision Making Council adequately considers community concerns and views in making decisions Information about Council and its decisions is clear and	Stror disa 1	ngly gree 2	3	Stro ay 4	ngly gree 5	DK O
Planning and Decision Making Council adequately considers community concerns and views in making decisions Information about Council and its decisions is clear and accessible	Stror disa 1	ngly gree 2	3	Stro ay 4	ngly gree 5	DK O
Planning and Decision Making Council adequately considers community concerns and views in making decisions Information about Council and its decisions is clear and accessible Council is focused on the future and plans well to help	Stror disa 1 0 0 Stror	ngly gree 2 0	3 0 0	Stro a 4 0 0 Stro	ngly gree 5 0	D К 0
Planning and Decision Making Council adequately considers community concerns and views in making decisions Information about Council and its decisions is clear and accessible Council is focused on the future and plans well to help secure the community's long term future	Stror disa 1 0 0 Stror	ngly gree 2 0 0	3 0 0	Stro a 4 0 0 Stro	ngly gree 5 0 0 0	D К 0
Planning and Decision Making Council adequately considers community concerns and views in making decisions Information about Council and its decisions is clear and accessible Council is focused on the future and plans well to help secure the community's long term future	Stron disa 1 0 0 Stron disa 1	ngly gree 2 0 0 0 0 ngly gree	3 0 0	Stro a 4 0 0 Stro a	ngly gree 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	рк 0 0
Planning and Decision Making Council adequately considers community concerns and views in making decisions Information about Council and its decisions is clear and accessible Council is focused on the future and plans well to help secure the community's long term future Health Hospitals, medical and mental health services in the LGA area	Stron disa 1 0 0 0 Stron disa 1	ngly gree 2 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3 0 0 3	Stro 4 0 Stro 4	ngly gree 5 0 0 0 0 0 gree 5	DK 0 0 0
Planning and Decision Making Council adequately considers community concerns and views in making decisions Information about Council and its decisions is clear and accessible Council is focused on the future and plans well to help secure the community's long term future Health Hospitals, medical and mental health services in the LGA are accessible and of good quality Healthy lifestyle opportunities are available in the Lithgow	Stron disa 1 0 0 Stron disa 1 0	ngly gree 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 0 0 0 3	Stro 4 0 0 Stro 4 0	ngly gree 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	DК 0 0 0 DK

Economic Development Growth		Strongly disagree		Stro a		
	1	2	3	4	5	DK
The local economy is ready for the future	0	0	0	0	0	0
There is sufficient planning for local economic growth and development	0	0	0	0	0	0
The Lithgow Council encourages and supports a diverse range of industries and businesses	0	0	0	0	0	0
The local economy provides a wide range of work opportunities	0	0	0	0	0	0
You feel able to afford a reasonable standard of housing in this area	0	0	0	0	0	0
Young people are likely to get a local, quality job in the futu	reO	0	0	0	0	0

Q4. I'm now going to read out a list of some projects and initiatives that could be implemented across the LGA over the coming years. Council may be directly involved in providing these initiatives, or it may lobby other levels of government for their support. For each one, please rate your level of support on a scale of 1 to 5, where 1 is not at all supportive and 5 is very supportive. RANDOMISE

		at all portive 2	3	suppo 4	Very rtive 5	C/S
Efforts should be increased to attract more tourism to the LC	GAO	0	0	0	0	0
Main Street in Lithgow should be revitalised whilst maintainin its heritage look and feel	ng O	0	0	0	0	0
Develop more education opportunities for young families in the area	0	0	0	0	0	0
Develop more employment opportunities for young families the area	in O	0	0	0	0	0
More support for local volunteer groups	0	0	0	0	0	0
Increased mental health services and support	0	0	0	0	0	0
Increased aged care services and support	0	0	0	0	0	0
Improved rail services	0	0	0	0	0	0
More community activities and events, such as Halloween	0	0	0	0	0	0
Increased youth services and support	0	0	0	0	0	0

Section C - Resilience

It has a been a challenging time for our community over the last few years we have faced fires, floods and Covid.

Which of the following environmental issues have you experienced while living in your local area Q5. over the last 2 years? Please answer yes or no as I read each one. (MR) Prompt

- 0 Extreme weather events
- 0 Poor air quality
- 0 Loss of flora and fauna
- 0 Waste, rubbish and dirty streets 0
- (Do not prompt) None of these

Q6. Lithgow City Council is developing a resilience strategy and has identified the following shocks and stresses that may impact the community. Shocks are sudden sharp events that threaten the immediate wellbeing of a city, and stresses are everyday life pressures. How concerned are you about the following on a scale of 1 to 5, where 1 is not at all concerned and 5 is very concerned? Prompt

Short-term/Sudden Events	Not at all concerned			Very concerned		
	1	2	3	4	5	
Heatwaves	0	0	0	0	0	
Bushfires	0	0	0	0	0	
Floods	0	0	0	0	0	
Lack of water (water security)	0	0	0	0	0	
Lack of electricity (energy security)	0	0	0	0	0	
Disease pandemic	0	0	0	0	0	
Infrastructure failure (e.g. inability to catch the train)	0	0	0	0	0	
Terror attack	0	0	0	0	0	

Everyday Pressures		at all cerne	đ	Very concerned		
	1	2	3	4	5	
Housing affordability	0	0	0	0	0	
Declining social cohesion	0	0	0	0	0	
Employment diversity	0	0	0	0	0	
Food security	0	0	0	0	0	
Inequality	0	0	0	0	0	
Lack of opportunities for young people	0	0	0	0	0	
Domestic violence	0	0	0	0	0	
Demand on our health services	0	0	0	0	0	
Demand on our roads	0	0	0	0	0	
Limited capacity of local councils	0	0	0	0	0	
Lack of community services	0	0	0	0	0	
Inadequate investment in critical infrastructure	0	0	0	0	0	
Time away from family – commuting	0	0	0	0	0	
Things to do – after work or weekends	0	0	0	0	0	

Q7. Considering the most significant shocks and stressors to you, how prepared do you feel you and/or your family are to respond? Please rate on a scale of 1 to 5, where 1 is not at all prepared, and 5 is very prepared?

- O 1 Not at all prepared
- 0
- 0
- O 4

2

3

O 5 – Very prepared

- Q8. Who could you ask for support in a crisis? Please answer yes or no as I read each one. (MR) Prompt
 - O Friend
 - O Neighbour
 - O Family member
 - O Work colleague
 - Community, charity or religious organisation
 - Local council or other government service
 - Health, medical, legal or professional service
 - O Other (please specify).....
 - O None of these

I'm now going to read out a list of statements in relation to barriers to Climate Adaptation Actions

- Q9. Which of the following if any do you think are barriers to implementing climate adaptation actions in our LGA? Please answer yes or no as I read each one. (MR) Prompt
 - Lack of information from decision makers
 - O Lack of leadership
 - Vested political and economic interests
 - O Other more pressing priorities (please specify).....
 - O None of these
- Q10. I'm now going to read out a list of some projects and initiatives that could be implemented for Australia to promote a sustainable recovery after the bushfire and COVID crisis. Council may be directly involved in providing these initiatives, or it may lobby other levels of government for their support. Which of these should be prioritised by decision makers? For each one, please rate your level of support on a scale of 1 to 5, where 1 is not at all supportive and 5 is very supportive. Prompt RANDOMISE

	Not at all supportive			suppo		
	1	2	3	4	5	C/S
Provision of access to clean, safe water	0	0	0	0	0	0
Promoting local employment	0	0	0	0	0	0
Equity in access to quality education	0	0	0	0	0	0
Investment in renewable energy & infrastructure	0	0	0	0	0	0
Promoting sustainable transport, including walking and cycling	0	0	0	0	0	0
Investment in sustainable farming/agricultural practices	0	0	0	0	0	0
Explicit progress on gender parity	0	0	0	0	0	0
Limited urban expansion	0	0	0	0	0	0
Advocate for affordable housing for everyone	0	0	0	0	0	0
Develop more green spaces	0	0	0	0	0	0
Improve access to health services and precincts	0	0	0	0	0	0
Support people to work closer to home	0	0	0	0	0	0
Develop sustainable tourism	0	0	0	0	0	0
Build community capacity	0	0	0	0	0	0

Section D - Demographic & Profiling Questions

Finally, some questions about you...

Q11a. Please stop me when I read out your age group. Prompt

- O 18-34
- 0 35 49
- 0 50-64
- 0 65 +
- O Prefer not to say

Q11b. Which of the following best describes the house where you are currently living? Prompt

- O I/We own/are currently buying this property
- I/We currently rent this property

Q11c. Gender (determine by voice):

- O Male
- O Female

Q11d. Do you identify as having a disability?

O Yes O No

Q11e. Are you a carer to person with a disability?

O Yes O No

As a participant in this research, you may be invited to participate in further community consultation, such as face to face focus groups, about specific issues.

At this stage we are developing a register of interest for future consultations.

Q12a. Are you interested in registering to participate in future consultation activities?

O Yes O No (Go to end)

Q12b. May I please confirm your contact details?

First name
Surname
Email
Telephone

Thank you for your time and assistance. This market research is carried out in compliance with the Privacy Act, and the information you provided will be used only for research purposes. Just to remind you, I am calling from Micromex Research on behalf of Lithgow City Council (if respondent wants our number, it is 1800 639 599 – Council Contact is Deborah McGrath on 6354 9999).

The information contained herein is believed to be reliable and accurate, however, no guarantee is given as to its accuracy and reliability, and no responsibility or liability for any information, opinions or commentary contained herein, or for any consequences of its use, will be accepted by Micromex Research, or by any person involved in the preparation of this report.

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